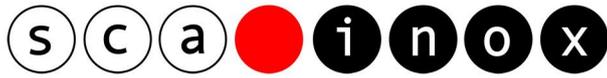


# WARRANTY CONDITIONS



SCA INOX S.r.l.  
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## VALIDITY OF THE WARRANTY:

The above warranty is valid as long as:

1. The product was stored in good conditions and sheltered from bad weather before installation.
2. The installation was carried out correctly and by competent workers.
3. **The suitable safety measures are adopted against rust, water hammer, vibrations, excess pressure and depression (earthing, water softeners, safety valves, reducers, water hammer shock absorbers, electronic anodes...); internal cleaning is carried out at least annually in order to remove limescale deposits and sediments; suitable measures are taken to prevent biological corrosion.** The methods and indications to be followed for installation and maintenance must refer to the UNI 9182 standard. Do not treat water with chlorinating products
4. **The warranty is valid for the hole caused by corrosion and valid only if the products is set with the cathode protection in an efficient and permanent way. This last one has to be frequently checked.** The installation should respect the parameters in force about overpressure, corrosion. Basically the sanitary water productions units have to attempt at the norm UNI CTI 8065 about water treatment. The warranty is no more valid in case of non observance of this norm.
5. **The stagnation of water for prolonged periods, especially at high temperatures, can cause the formation of bacterial colonies** that are dangerous for health and corrosive for stainless steel. Long periods of inactivity are to be absolutely avoided.
6. For products installed in lofts there must be a suitable **drainage system in the event of leaks in order to prevent flooding and damage to the rooms below.**
7. Iron fittings must never be installed on the products.
8. For the warranty period the **necessary periodic inspections were carried out on the safety systems** by the user or the installer in order to guarantee correct operation of the product.
9. The product contains soft water in compliance with Presidential Decree 236/88 implementing Directive no. 80/778/EEC; in the event of use with other substances or mixtures the warranty period must be agreed or specified in the purchase agreement.
10. The fault must be notified to the company SCA INOX S.r.l. within 5 days of its being discovered.
11. **No modifications or repairs must be made unless expressly authorised by the company SCA INOX S.r.l.**
12. The product must be returned for inspection and replacement to our factory carriage paid.
13. The warranty does not cover any costs borne by the customer for disassembling and assembling any faulty products.

The warranty is not valid in the following cases:

- I. Non-fulfilment of points 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11..
- II. Damage due to transport, to be contested directly with the freight operator.
- III. Tampering by staff unauthorised by the company SCA INOX S.r.l.
- IV. Incorrect, lack of or delayed maintenance.
- V. Insolvency or late payments, even partially.

## VALIDITY OF THE WARRANTY

8 years on manufacturing faults for AISI 316L stainless steel products.

2 years on manufacturing faults for AISI 304 stainless steel products.

The validity of the warranty starts from the delivery of the product, which is proven by suitable fiscal documentation.

## N.B.

- a. **It is up to the manufacturer to decide whether to replace or repair the defective product.**
- b. The company Sca Inox S.r.l. is not responsible for any damage caused by a delay in carrying out any replacements or repairs to the piece under warranty. **The warranty does not cover any costs borne by the customer for disassembling and assembling any faulty products.** Sca Inox S.r.l. is not responsible for any demolition costs incurred for the extraction of the product installed in rooms where there is insufficient access.
- c. All liability for damage to third parties that the product under warranty may cause is declined.
- d. Sca Inox S.r.l. remains the owner of all materials sold until full payment has been made.
- e. **The capacity indicated in this certificate and in any other document is to be considered nominal. Sca Inox S.r.l. reserves the right to a 10% tolerance.**
- f. The present warranty conditions may not be modified by any other verbal or written agreement except for the duration of validity.
- g. For any controversy the Court of Verona is exclusively competent.

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